

Privacy Policy

Effective Date: February 27, 2026

Last Updated: February 27, 2026

At **Promptive** (accessible via promptive.co), your privacy is our priority. This Privacy Policy outlines how we collect, use, and protect your information when you use our services.

1. Data Collection and Usage

We only collect data that is necessary to provide and improve our services. This may include:

- **Account Information:** Name, email address, and login credentials.
- **Usage Data:** Information on how you interact with our website and tools.
- **Technical Data:** IP address, browser type, and device information.

2. GDPR Compliance

We are committed to processing data in accordance with the **General Data Protection Regulation (GDPR)**. Whether you are located within the European Economic Area (EEA) or elsewhere, we apply high standards of data security and transparency.

Under GDPR, your rights include:

- The right to access your data.
- The right to rectification (correction).
- The right to erasure ("the right to be forgotten").
- The right to restrict or object to processing.

3. Data Protection and "No-Resale" Promise

We believe your data belongs to you. **Promptive does not, and will never, sell, rent, or trade your personal data to third parties for marketing or commercial purposes.** Your information is used strictly to facilitate the Promptive experience.

4. Data Retention and Deletion

We store your data only for as long as is necessary to provide you with our services. You have full control over your information.

- **How to Delete Your Data:** If you wish to close your account or have your personal data permanently removed from our systems, please contact us at: privacypolicy@promptive.co.
- **Processing Time:** We aim to respond to and fulfill all deletion requests within 30 days.

5. Cookies

Promptive uses cookies to enhance user experience, remember your preferences, and analyze site traffic. You can manage your cookie preferences through your browser settings at any time.

6. Security

We implement robust technical and organizational measures to protect your data against unauthorized access, alteration, or destruction. However, please note that no method of transmission over the internet is 100% secure.

7. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Effective Date."

Contact Us

If you have any questions regarding this Privacy Policy or our data practices, please reach out to our privacy team:

Email: privacypolicy@promptive.co

Website: promptive.co
